Staying Ahead of the Baddies

Bart Busschots





Day Job

- Maynooth University
 - Cyber Security Specialist
 - Linux & Windows Sysadmin (2005 2022)
 - Junior Lecturer & Researcher (Computer Science: 2001 — 2005)



Side Hustles

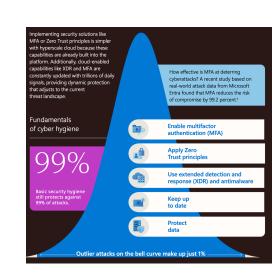
- Bartificer Creations
 - Open Source Software Development
 - IT Consulting
- Let's Talk Podcasts
 - Let's Talk Apple
 - Let's Talk Photography
- Podfeet Podcasts
 - Security Bits segment on NosillaCast
 - Taming the Terminal Series
 - Programming by Stealth Series





DON'T PANIC — You're not Powerless

"... the vast majority of successful cyberattacks could be thwarted by implementing a few fundamental security hygiene practices" — Microsoft Digital **Defense Report 2023**



Perfect Security is impossible ... but it's the basics that matter most!



For the vast majority of us, there's just one threat:

Cybercriminals

The Unlucky Few

- Business Leaders also beware nation states & insider threats
- Campaigners also beware nation states & activists
- Internet Celebrities also beware thrill seekers (website/social media defacement 'for the LOLs')
- Stalking/Abuse victims also beware insider threats (the stalkers/abusers)

What do They Want?

Profit!

- Money by theft or extortion
- Crypto coins or NFTs
- Data for sale
- Accounts for sale
- **Resources** CPU/RAM/network to power their criminal enterprises

It's All About Economics

- When your adversary is motivated by ideology, they will relentlessly spend money to attack you
- But when your attacker is motivated by money, they won't spend more than you're worth

We don't need perfect protection, we just need to be economically unappealing!

How Do They Attack Us?

- The squishy organic bit:
 - Trick Us
 - Extort Us
- Our tech:
 - Become Us (take over our accounts)
 - Hack Our Stuff (take over our devices)

How Can We Defend Ourselves?

- **1. Vigilance** always be alert, be suspicious of the unexpected, and remain rational
- 2. Good Digital Hygiene the simple stuff really matters!
- 3. Digital Literacy some basic knowledge goes a long way!

Be Deliberate — make proactive and informed decisions, don't just enable/install things unthinkingly

Defense 1 — Vigilance

- Follow the money if you can't figure out the finances, stop!
 - Either you're missing something
 - Or it's a scam
- If it seems too good to be true, it almost certainly is!
- Our emotions are their trump cards watch out for manipulation
 - Anger, Fear, Greed
 - Compassion, Love
- Don't allow yourself to be rushed
 - False sense of urgency "act now or else ..."
 - Artificial scarcity "only 4 left, hurry!"



Vigilance

- Anomalous Language
 - Is the tone appropriate to the message?
 - Is the grammar correct?
- Anomalous Knowledge
 - Do they know things they shouldn't?
 - Do they not know things they should?
- Do they usually contact me in this way?
- Does this contact contradict their stated policies/promises?
 - "we will never ask you for personal info over the phone"
 - "we will never ask for passwords over email or SMS"

Generative AI (ChatGPT ...)

Broken English Prompts

Perfect Business Emails

- Poor grammar is still a red flag
- Good grammar is now meaningless

⊖ Defense 2 — Good Digital Hygiene

- 1. Passwords
- 2. Accounts
- 3. Your Data
- 4. Software



Passkeys are the future ...

but they're not quite ready yet

- Expect fewer passwords over time (but never zero)
- Humans can't manage passwords → Use a Password Manager!
 - Passwords can't be safely re-used → too many to remember
 - We're too predictable → use generated passwords
- Length is what matters passwords need to be long (20 characters), then no need for weird symbols

Passwords are not enough (leaks everywhere) ...

2-factor/Multi-factor Authentication is VITAL

Password Managers

- iCloud Keychain is all most people need
 - Mac, iOS & Windows browsers (Edge & Chrome)
- 1Password for Families
 - Easy sharing
 - · Mac, iOS, Windows & Android
 - www.1password.com

Password Generators

- Built-in KeyChain & 1Password generators are fine
- I like human-readable but strong so I created www.xkpsswd.net

2/Multi Factor Authentication (2FA/MFA)

Digital Hygiene

- 2-Factor Authentication (2FA) password plus extra factor (becoming Legacy)
 - **Something you have**, e.g. token, device, email address, phone number, certificate ...
 - Something you are, e.g. TouchID, FaceID ...
- Multi-Factor Authentication (MFA) two or more factors, one can be a password
 - Includes all 2FA factors
 - Can also include metadata like your location, device & app
 - Often uses AI to add extra hurdles for 'risky' logins — "is this normal for Bart?" or "does this look like a known bad thing?"

The MFA/2FA Hierarchy

- SMS is prone to SIM swapping
- Phishing-resistance is important
- Best → Least-good
 - Hardware Token (FIDO)
 - Passkeys/WebAuthn (FIDO 2)
 - Push notification with number matching
 - Push notification to app
 - TOTP (Time-based One-Time Password, e.g. Google Authenticator)
 - Email code 🥯
 - Voice call with code
 - SMS code



Digital Hygiene

- Avoid creating accounts you don't need
- Keep personal & work identities separate
- Delete accounts you stop using
- When possible, use a reputable single sign-on service
 - Sign in with Apple (consider their option to hide your true email address)
 - Sign in with Microsoft/Google work/school account (for work/school stuff)
 - Personal Microsoft/Google accounts (especially if you're a paying customer)
- Don't use social media accounts for single sign-on
 - Avoid sign in with Meta/Facebook
 - Avoid sign in with X/Twitter

The Crown Jewels

- Banking Sites
- Email services
 - Password resets!
- Apple/Google ID
 - Your files & photos!
- Sites you use for sign-in-with

Your Data Digital Hygiene

- Know what you have, and where it is
- Buy cloud storage from a reputable source
- Use 2FA/MFA on your cloud storage
- Backup, backup 3, 2, 1 Strategy
 - 3 copies
 - 2 formats
 - 1 in the cloud
- Share with care
 - Don't share more info than you need to!
 - Make share links as specific as possible
 - · Avoid 'anyone' links
 - Avoid read+write links
 - Prefer time-limited links

W The Crown Jewels

- Government ID Numbers (SSN, Passport Number, ...)
- Personal Data (DOB, Address, mother's maiden name, ...)
- Financial data (account numbers, ...)
- Your iCloud account
- Family Photos

Software (OS) Digital Hygiene

- OS updates are vital
 - Patch early & patch often!
 - Never use an unsupported OS upgrade before security updates stop!
- Use your OS's built-in protections
 - Don't disable full disk encryption
 - Do enable the firewall
 - Don't disable the built-in basic virus protections
- Use a trusted AV on your Mac (not on iPhone or iPad)
 - Protects you from you you only need to make one mistake once!
 - Stops you spreading bad things to friends and family
 - AV is like a seat-belt it doesn't make you invulnerable, but it helps lot!

Software (apps, plugins, extensions etc.) Digital Hygiene

- Don't Pirate Software it's full of malware!
- Only install software you actually need
- Get your software from reputable sources
 - The official app stores are safest, especially Apple's
 - Trusted major brands are also safe (e.g. Microsoft, Adobe)
 - Long-running trusted open-source projects are safe (e.g. Firefox, VLC)
 - Recommendations from trusted experts are relatively safe
- When outside official app stores, always download directly from the author's website
- Never install software that you didn't go looking for if something pops up out of the blue, say no!
- Software updates are vital— patch early & patch often!

७ Defense 3 — Digital Literacy

- Understand the structure of digital addresses
 - Domain names
 - URLs
 - Email Addresses
- Understand what security indicators actually mean
 - HTTPS the padlock in the browser
 - Verified Badges (maybe, if we have time)

Domain Names Digital Literacy



- Order of importance is right to left
- The apex domain is what matters that's what you need to check

Which domains really belong to mybank.com?

www.mybank.com
ie.support.mybank.com
my-bank.com
mybank.com.au
Mybank.com.github.io

- **☑** mybank.com is on the right edge
- ✓ mybank.com is on the right edge
- **X** mybank.com isn't in this domain at all
- mybank.com isn't on the right edge
- mybank.com isn't on the right edge

URLs (Web Addresses)Digital Literacy



- Always check the Apex Domain that's the website you're really at
- Simple to find:
 - 1. Find the first / after the ://
 - 2. The apex domain is directly to the left

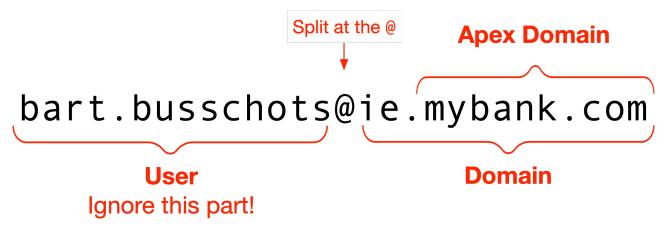
URLs (Web Addresses)Digital Literacy

Which websites really belong to mybank.com?

```
mybank.com is directly to the left of the first /
https://mybank.com/
                                             mybank.com is directly to the left of the first /
https://www.mybank.com/login
https://www.mybank.com/login?u=2
                                             mybank.com is directly to the left of the first /
https://mybank-com.co/
                                             mybank.com isn't in the domain at all
https://mybank.com.bank/login
                                             mybank.com isn't directly to the left of the first /
https://mybank.com.github.io/test
                                             mybank.com isn't directly to the left of the first /
https://hosting.com/mybank.com/
                                             mybank.com is to the right of the first /
https://hosting.com/login?site=mybank.com
                                             mybank.com isn't directly to the left of the first /
```

Email Addresses

Digital Literacy



- Always check the Apex Domain that's the email's source
- Simple to find:
 - 1. Find the @ symbol
 - 2. Ignore everything to the left of the @, the full domain is on the right
 - 3. The Apex Domain is at the end of the domain

Email Addresses

Digital Literacy

Which websites really belong to mybank.com?

- tom@mybank.com
- support@mybank.com
- tom@support.mybank.com
- security@mybank.com.co
- security@mybank-com.co
- tom@mybank.com.bank
- mybank.com@gmail.com

- mybank.com is the entire domain
- **✓** mybank.com is the entire domain
- ✓ mybank.com is at the end of the full domain
- **X** mybank.com isn't at the end of the domain
- mybank.com isn't in the domain at all
- mybank.com isn't at the end of the domain
- mybank.com is on the wrong side of the @



What Does HTTPS Mean?

Digital Literacy

Three Promises

- Authenticity you really are at the site in the address bar
 - no Machine-in-The-Middle (MiTM)
 - No DNS spoofing
- **Integrity** the information sent and received can't be changed enroute
- Confidentiality no eavesdroppers

Does Not Mean!

- That anyone has verified the site in any way
- That the site is trustworthy
- That the site's payment systems are certified
- That the site is not criminal
- That the site is 'safe'

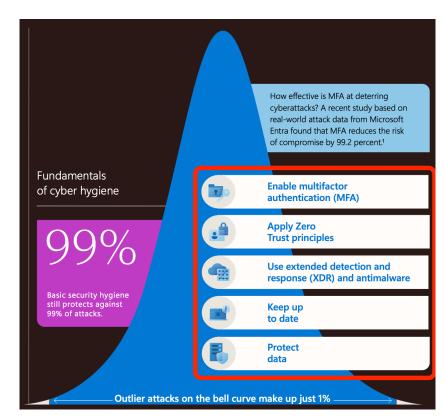


Always check the Apex Domain the address bar!

Password managers won't be fooled by typos or look-alikes



- Use the best 2FA/MFA everywhere you can
- Zero Trust:
 - Password/passcode on all Devices
 - Enable Mac Firewall
 - Separate accounts, don't be Admin day-to-day
 - · Separate banking from regular browsing
 - Assume it's a scam
- Install antivirus on your Macs
- Patch early & patch often!
- Protect your data:
 - Enable disk encryption
 - Be sure to use 2FA/MFA on cloud services
 - Know what you have & where it is!
 - Share with care





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A badge is only as meaningful as the process

- iMessage Verified Sender "the message really is from this company"
- Mastodon Verified Link "the profile and the web page are controlled by the same person"
- Facebook/Instagram Verified Profile/Page "the owner has proven their identity to Meta with photo ID"
- Twitter Blue Tick "the owner pays a monthly subscription" (utterly meaningless!)



